



The Biggest and Best Heli Shop on the Planet!



Toll Free: (877) 435-4776 (In 48 States - M-F 8:30am - 4:30pm MTZ)
International: (406) 245-8480 (M-F 8:30am - 4:30pm MTZ)
E-mail: sales@heliproz.com
Web: http://www.heliproz.com
Fax: (406) 245-8487

RETURN MERCHANDISE AUTHORIZATION

Customer Information...

Name:
Address:
Phone:
Email:

Order Number Item(s) Were Purchased On...

Order Number:

Our Policy on Returns...

If WE make a mistake and ship the wrong item, call us for authorization to return the item for exchange or full refund. If YOU make a mistake and decide you don't want an item or ordered the wrong thing, call us for instructions. Most items can be returned as long as they are in exactly the same condition as when we sent them. All items are subject to a restocking fee, (15 %) and some items are not returnable if they have been opened. (Would YOU want to buy a radio that someone had messed with? Or a heli that may have missing parts? Me neither!) ANY item returned will ONLY be credited IF you have PRIOR AUTHORIZATION, all of the original packaging AND the invoice (make a copy) and return the item to our store with all shipping and insurance fees paid. We do not accept any CODs. Unauthorized returns will be refused and you will be charged by your carrier for shipping both ways. By completing this form and sending an item for return means you accept this policy.

Item (s) To Be Returned

Reason

Item 1:
Item 2:
Item 3:
Item 4:

Reason lines

Please mail this form along with the returned items to the address on the right.



HeliProz Inc
2885 Farley Lane, Suite 1
Billings, MT 59101